

American Express  
PO Box 31525  
Salt Lake City, UT 84131



www.americanexpress.com

June 22, 2017

Re: Account Ending in 11006

Dear JOHN GROW,

We're following up on a letter we recently sent which informed you that we do not have an updated physical address in our records for your Card account(s) listed above. In that letter, we requested that you please provide us with your physical address.

Because we value your Card Membership, we're giving you a short extension on the date you'll need to provide this information. **You now have until July 22, 2017 to provide us with your physical address.**

**Why we need a physical address for your Card account(s)**

Federal guidelines require us to maintain a physical address for our Card Members. A physical address is **the street address where you reside** and cannot be a P.O. Box or mail collection agency address. For the purpose of managing your Card account(s) you may have multiple addresses on file with us. However, one of those addresses must be a physical address.

**How to provide your physical address to us**

You can provide us with your physical address by logging into your Card account(s) at [americanexpress.com](http://americanexpress.com) or by calling the number on the back of your Card. **Unfortunately, if we do not receive this information by July 22, 2017 we will have to suspend your Card account(s) and charging privileges until the information is provided.** If you recently responded to this request and already provided your physical address to us, please disregard this communication.

If you have any questions or need assistance, please contact us by logging into your account online or by calling the number on the back of your Card.

We look forward to hearing from you, and thank you for your continued Card Membership.

Sincerely,

American Express Customer Care